



## SÜRAL HOTEL SUMMER 2021

### "WELCOME TO THE ELEGANT AND HOSPITABLE WORLD OF SURAL HOTEL "

PLEASE PRESENT YOUR BRACELETS TO OUR EMPLOYEES IN CASE OF DEMAND OTHERWISE YOU MAY HAVE SOME RESTRICTIONS WHILE SERVING DURING YOUR ENTIRE STAY.YOUR TEMPERATURE WILL BE MEASURED UPON CHECKIN BY OUR HOTEL MANAGEMENT DUE TO COVID-19 CONDITIONS.

FOOD SERVICES	PLACE	TIME
BREAKFAST	MAIN RESTAURANT (Open Buffet)	07:00 - 10:00
LATE BREAKFAST		10:00 - 10:30
LUNCH		12:30 - 14:00
DINNER		19:00 - 21:00
NIGHT SOUP SERVICE		23:00 - 00:00
GOZLEME SERVICE	SNACK RESTAURANT	11:00-16:00
CAKE SERVICE	PATISSERIE	11:00-16:00
ICE-CREAM SERVICE	PATISSERIE	13:00-16:00
BEVERAGE SERVICES	CONTENT	TIME
LOBBY BAR	LOCAL ALCOHOLIC & NON-ALCOHOLIC DRINKS(free)	10:00 - 00:30
POOL BAR		10:00 - 00:30
BEACH BAR		10:00 - 17:00

**NOTE:** Our guests under the age of 18 are not served alcohol due to our laws. According to the weather conditions ,Covid 19 restrictions and occupancy of the hotel there may be some changes in the locations,the times and the content of the services at the hotel.

**MINIBAR:** The minibar is refreshed once a day and the water is free in your room.

**Our clothing rule:** Morning and noon time swimingsuits and swimming dresses are not accepted to enter in the main resturant. In the evenings, long pants and closed shoes should be demanded for the gentlemen.

**Cats in the Main Restaurant:** According to the hygienic rules, feeding the cats in our main restaurant is strickly prohibited.

**Open buffet:** Due to the hygienic rules, no food or drink is definitely taken out of our restaurant. In case of illness and special circumstances please contact the Guest Relations desk. Due to Pandemic conditions,our kitchen staff will serve your meals in the restaurants.

**ENTERTAINMENT:** our adults entertainment programs start at 10:00 am until 12:30 am then 14:30-17:00 and the Show in the evening starts at 21:45. Mini disco starts at 20:45.

**WATERSPORTS DEPARTMENT:** You can benefit from our watersports department on the beach against payment.This section is managed by a private company except hotel.

**GUEST RELATION DESK:** please contact the guest relations desk in the lobby for special requests for additional activities and everything you need during your stay, to celebrate special occasions and flower orders for your special organizations.You can order your special food orders for your child or for yourself such as diet food,non gluten food, vegetarian food etc...from our desk.You may also take information about Covid-19 restrictions,Covid test and the other important information.

**Safety Deposit Box:** There is a safety deposit box in the rooms and you can rent it from the reception for 1 Euro or 1 dollar per day. We don't accept any responsibility from the loss of your valuable items.

**WATER SLIDES:** They are available from 10:00 to 12:00 and 14:00 to 16:00 during the day.

**TOWEL CARD:** You can take the beach towels at towel desk in SPA CENTER. When you lose the towels or towel card, each for them 20 € charge in to your room account

**HEALTH CARE:** Please, contact the doctor's office from 09: 00-18:45 for health care. You will be given this service on extra basis.

**LAUNDRY:** For laundry service, put your belongings in the laundry bag on your bed in your room and fill in the list and leave them in the bag.It is extra for the guests.Please give them latest 14:00 to the housekeeping service staff.for returning these items to you in the same day.

**COMMUNICATION SERVICES:** Our wireless service is free and available in the lobby and reception areas.

Fax, room phone calls and photocopying services are extra services offered by the reception . You may reach the Reception through number ( 9 ) and Guest Relations Desk number ( 733 )

• To make sunbed reservation is not allowed at our hotel.

• Each hotel guest can use his/her own hotel territory.

• Smoking in the rooms and indoor areas are prohibited by the laws numbers TCK 4207 and 5727.

• On the day of the departure you are obliged to leave the room at 12:00 o'clock. (C/Out). You can contact reseption desk for late check out information.

**WE WISH YOU A PLEASANT STAY WITH US /SÜRAL HOTEL MANAGEMENT**